



**The Future
of Work...**
unlimited

The Future of Work Workforce Survey

The Future of Work Workforce Survey is an online instrument that captures data about the work patterns, likes, dislikes, preferences, and needs of knowledge workers. The current version of the Workforce Survey includes 28 items that capture data in the following major categories:

- the type of work people do
- where people work, and for how many hours each week
- the characteristics of a workplace that people consider desirable
- the mix of work activities in a typical day (meetings, private work, etc.)
- the importance of various technologies and support services
- the social context in which work takes place
- perspectives on personal productivity and the factors that enhance or detract from productivity
- degree of satisfaction with the social, technical, and physical contexts in which people work
- personal demographics

The overall purpose of survey is to gain an understanding of how the workplace is evolving and how individual patterns of work are changing. It also provides insight into the types of work activities that predominate within an organization, and therefore the amount of workspace that should be dedicated to different kinds of activities.

The survey is conducted in an online environment. It typically takes no more than 15 – 20 minutes to complete.

The *Future of Work* Workforce Survey was originally validated in 2003 with a sample of several thousand workers across the United States and several foreign countries. A survey analysis report can include norms and benchmarks that can create a normative baseline against which an individual company or workgroup's employees and contingent workers can be compared.

It is our intention to administer the Workforce Survey on a regular basis, and to provide trend data as well as current snapshots of worker practices and preferences. The Survey is also available for in-house use and customization by individual companies or workgroups.

For more information or to make arrangements to use the survey, please contact Jim Ware at jim@thefutureofwork.net, +1 510 558 1434.