



**The Future
of Work...**
unlimited

JAMES P. WARE, PhD
1563 Solano Avenue #544
Berkeley, California 94707
+1 510.558.1434
jim@thefutureofwork.net
www.thefutureofwork.net

SELECTED PUBLICATIONS AND PRESENTATIONS

Acknowledged by **Alvin Toffler** as a significant contributor to **PowerShift** (1987), and by **Jim Champy** as a thought partner for **X-Engineering the Corporation** (2002). Have been quoted in numerous articles published in *Business Week*, *USA Today*, *The Economist*, *Fast Company*, *Training and Development Journal*, *HR Management*, and others.

Publisher, Editor-in-Chief, and regular columnist, **Future of Work Agenda**, a monthly newsletter published by *The Future of Work...unlimited* from January 2011 to the present and by The Work Design Collaborative LLC from 2001 to 2011. Available online at:

<http://thefutureofwork.net/category/future-of-work-agenda-newsletter/>

BOOKS AND ARTICLES

(Partial list, not including articles published in *Future of Work Agenda*)

Taking Charge of Tomorrow. *Workspace Design Magazine*, January 2012

Creating an Awesome Workplace. (with Diane Coles) *Facilities Management Journal*, September-October, 2011.

Careers for a More Personal Corporation. Article featured in Special Report, **70 Jobs for 2030**, *The Futurist* (World Future Society), January-February 2011, p. 37.

Best Practices for Managing and Working Remotely. *The Teleworkers Digest*, December, 2010.

Someone Hit the Reset Button (with Charles Grantham), *RFP Office Space Magazine*, May, 2010.

Cut It Out! Save for Today, Build for Tomorrow (with Shad Arnold et al), IFMA Foundation, Houston, Texas, September 2009.

The Office: A New Look at an Old Friend, (with Charles Grantham) in **Cut It Out!**, Arnold et al, IFMA Foundation, Houston, Texas, September 2009.

Concentrating on Concentration (with Charles Grantham), *Business Xpansion Journal*, February 2009.

How Come Distributed Work is Still the Next Big Thing? (with Charles Grantham) *Capital Magazine*, February, 2009.

Beyond Toil: Finding Meaning at Work, with Charles Grantham, *Capital Magazine*, September, 2008.

Working Together: Closing the Talent Gap (with Charles Grantham). *Corporate Real Estate Leader* (published by Corenet Global), September-October 2007, pp. 12-16 (featured cover article)

Corporate Agility: A Revolutionary New Model for Competing in a Flat World, with Charles Grantham and Cory Williamson, American Management Association, 2007. Named one of the top ten best business books of 2007.

The Next Generation Economy: A New Equation for Success? (with Charles Grantham) *Capital Magazine*, November, 2006.

Location Strategies, with Charles Grantham, *Corporate Real Estate Leader* (Corenet Global), July, 2006.

The Times They Are A-Changin': The Future of Work Is Already Here (with Charles Grantham), *Capital Magazine*, December 2005.

Which skills and competencies will be most critical for leaders as the workplace continues to evolve? (with Charles Grantham), *Leadership in Action* (Center for Creative Leadership), vol 4, #6, January/February 2005.

The Changing Nature of Work and the Workplace (with Eric Scaff and Charles Grantham), CoRE 2010 Report, CoreNet Global, July, 2004.

Demographics and the Changing Nature of Work, with Charles Grantham, *Corporate Real Estate Leader*, May 2004, pp 36-42.

Where, Oh Where, Should I Go?, with Charles Grantham, *Business Expansion Journal*, November 2003.

Changing Patterns of Workforce Management, with Charles Grantham, *Journal of Facilities Management*, Vol. 2(2) September 2003, pp 142-160.

The Search for Digital Excellence. (with Judith Gebauer, Amir Hartman, and Malu Roldan), McGraw-Hill, 1998.

Knowledge Work and Information Technology (with Peter Degoey), Fisher Center for Management and Information Technology, University of California, Berkeley, 1998.

The Impact of New Technologies on Work. In Ozawa, Saveri, Schmid, and Ware, *The Corporate Toolkit for the Nineties*, Institute for the Future Corporate Associates Program, 1993.

Moving Toward the Networked Organization. In Ozawa, Saveri, Schmid, and Ware, *The Corporate Toolkit for the Nineties*, Institute for the Future Corporate Associates Program, 1993

Groupware: Executive Issues and Challenges. CSC Index Vanguard White Paper, 1993.

Managing Interpersonal Conflict (with Louis B. Barnes). In John J. Gabarro, editor, *Managing People and Organizations*. Harvard Business School Publications, 1991

Managing a Task Force. In John J. Gabarro, editor, *Managing People and Organizations*, Harvard Business School Publications, 1991.

How to Run a Meeting. In John J. Gabarro, editor, *Managing People and Organizations*. Boston: Harvard Business School Publications, 1991

Problem Solving and Interpersonal Conflict in Groups. In John J. Gabarro, editor, *Managing People and Organizations*. Harvard Business School Publications, 1991

Creating the 21st Century Organization (with Richard L. Nolan and Alexander J. Pollock). *Stage by Stage*, 1988.

RESEARCH REPORTS AND WHITE PAPERS (*Partial List*)

Flexible Work: Rhetoric and Reality. November 2011. Sponsored by Citrix Online.

The Future of Business Collaboration. September 2011. Sponsored by Citrix Online

Managing People You Can't See. February 2011. Sponsored by Citrix Online.

Managing a Remote Workforce: Proven Practices from Successful Leaders (with Charles Grantham). September, 2010. Sponsored by Citrix Online.

Connecting and Engaging Teams in a Distributed Workforce. (with Charles Grantham) October 2009. Sponsored by Citrix Online.

How Come Distributed Work is Still the Next Big Thing? WDC White Paper, Fall, 2008.

Flexible Work: Rhetoric and Reality (with Charles Grantham). March 2008. Sponsored by Citrix Online.

eProcesses for eBusiness. 2001. In partnership with Jim Champy, Chairman of **Perot Systems Consulting** and co-author of the best-selling book ***Reengineering the Corporation.*** Sponsored by Concours Group

Leading IT in Internet Time. 2001. In collaboration with Professor James Cash, **Harvard Business School** and Professor Michael Earl, **London Business School.** Sponsored by Concours Group.

A Business Performance Scorecard for HR. 2000. A radically new approach to assessing the impact of HR activities on overall organizational capability and business performance. Conducted in collaboration with Judy Bardwick of Bardwick Associates, author of ***In Praise of Good Business.*** Sponsored by Concours Group.

Focusing IT Professionals on Business Results: Techniques for teamwork, account management, and enduring education, 2000. Sponsored by Concours Group

Developing Technology Leadership at the Top: Enabling executive teams to make informed technology decisions, 2000. Sponsored by Concours Group.

Mapping and Leveraging Channel Power: Strategies for succeeding at eBusiness. 1999. In partnership with Professor Eric Clemons of **The Wharton School.** Sponsored by Concours Group

Information Technology and Management Structure. (with Thomas Sargent and Frank Berrish), **Filene Research Institute** and **Center for Credit Union Research, University of Wisconsin-Madison,** 1998

INVITED PRESENTATIONS (*Partial List*)

The Future of Business Collaboration. Webinar sponsored jointly by ZDNet and Citrix Online, November 30, 2011.

How to Master the Art of Cloud Management: Managing People You Can't See. Webinar sponsored jointly by *Anthill Magazine* (Sydney, Australia) and Citrix Online, July 26, 2011.

Authors' Roundtable. (World Workplace, Phoenix, Arizona, October 26, 2011. Jim led a panel discussion that included 8 of the 22 authors of the new IFMA Foundation book, *Work on the Move: Driving Strategy and Change in Workplaces*)

Managing People You Can't See. Webinar sponsored jointly by **Harvard Business School** and **Citrix Online**. June 7, 2011.

Growing Talent for Tomorrow's Industries. Panel discussion at annual conference of **International Economic Development Council**, Indianapolis, Indiana, June 6, 2011.

From Flexible Work to Corporate Agility: Transforming the Workplace at SCAN Health (with Diane Coles). Corenet Global Summit Conference, Chicago, Illinois, May 2, 2011.

The Changing Nature of Work: What's in it For Me? Facilities Fusion Conference (IFMA), Boston, Massachusetts, April 2011.

Managing a Multigenerational Workforce. Facilities Fusion Conference (IFMA), Boston, Massachusetts, April 2011.

Managing People You Can't See. Webinar sponsored **Citrix Online** for an EMEA audience, April, 2011.

The ReFormation of Work: The Future of Work is Already Here. Keynote presentation at Meeting of the International Board of Directors, CIETT, Detroit, Michigan, March 2011.

Managing People You Can't See. Webinar sponsored **Citrix Online** for a North American audience, February, 2011.

Managing a Remote Workforce: Best Practices from Successful Leaders. Contract Workforce and Talent Exchange, **Institute for Human Resources**, South San Francisco, December 1, 2010.

Scenario Planning: Creating Your Own Crystal Ball. Conference Board Program on Human Capital Metrics, San Diego, California, November, 2010.

Want to Be a Hero? Taking Charge of Your Future. Presented (with Charles Grantham) at Workplace Strategies Summit, Los Angeles, California, September, 2010.

Want to Be a Hero? Taking Charge of Your Future. Presented (with Charles Grantham) at Corenet Global Carolinas Chapter Meeting, Charlotte, North Carolina, August, 2010.

Managing a Remote Workforce (webinar, with Charles Grantham), sponsored by Citrix Online, August, 2010.

The Future of Work and the Future Workforce. Presented to Hartford Area Business Economists (HABE), Hartford, Connecticut, January, 2010.

Transforming the Workplace at SCAN Health (with Charles Grantham and Diane Coles), IFMA World Workplace, October, 2009.

Keeping Your Team Connected in a Distributed Workplace (webinar, with Charles Grantham), Citrix Online, June 2009.

Corporate Agility: Doing Work Anytime, Anywhere (webinar, with Charles Grantham), Citrix Online, May 2009.

Getting Real: Transforming the Workplace at SCAN Health (with Charles Grantham and Diane Coles), IFMA Industries Forum, Vancouver, British Columbia, March, 2009.

Corporate Agility: Competing in a Global, Distributed Economy (with Charles Grantham and Jill Duncan) NeoCon, Chicago, Illinois, June 2008.

Corporate Agility, with Charles Grantham, World at Work Total Rewards Conference, Philadelphia, Pennsylvania, May 2008.

Corporate Agility: Competing in a Global, Distributed Economy. CoreNet Global Summit, San Diego, May 2008.

Workplace Agility (with Charles Grantham). SkillsSoft Symposium, Orlando, Florida, April 2008.

Remote Work and Productivity (webinar, with Charles Grantham), Citrix Online, October, 2007

Corporate Agility (with Charles Grantham). IFMA Industries Forum, Atlanta, Georgia, May, 2007.

Economic Development and Distributed Work: WIRED for the New Economy. Panel Discussion at CoreNet Global Summit, Denver, Colorado, April, 2007.

Corporate Agility (with Charles Grantham). IFMA WestFac Conference, Anaheim, California, March, 2007.

Introduction to Virtual Work: How Come It's Still the Next Big Thing? Collaborative Technologies Conference, Boston, Massachusetts, June 2006.

Distributed Work at the Intersection of Corporate Real Estate and Regional Economic Development. Panel Discussion at CoreNet Global Summit, Philadelphia, Pennsylvania, April, 2006.

The Future of Work: Strategic Implications for HR Leadership. HR Leadership Forum, Santa Clara University, April 2006 and October 2006.

Distributed Work at the Intersection of Corporate Real Estate and Regional Economic Development. Panel Discussion at CoreNet Global Summit, Las Vegas, Nevada, October, 2005.

Notes from the Field: A Report on the Second World Congress on the Future of Work. Presented at NEOCON Conference, Chicago, Illinois, June, 2005.

The Second World Congress on the Future of Work. Co-host and Moderator, Philadelphia, Pennsylvania, April 2005. Sponsors included the GSA, Herman Miller, and Francis Cauffman Foley Hoffman.

The Changing Nature of Work, Presentations delivered to CoreNet Global Local Chapters in New York City, Los Angeles, Detroit, and Kansas City, 2004, 2005, 2006.

The First World Congress on the Future of Work. Co-host and Moderator, San Francisco, California. Sponsors included The City of San Francisco, Groove Networks, and Herman Miller.

The Changing Nature of Work and the Workplace: Summary of Findings. Panel Presentation at CoreNet Global Summit, Chicago, Illinois, May, 2004 (with Eric Scaff, Renee Leach, and Sam Unger).

Defining the "Grammar of Work" in the Public Sector. (with Charles Grantham and Gloria Young). Presented at the Braintrust International Conference on Knowledge Management, Scottsdale, Arizona, February, 2004

The Future of Work: It's Already Here, Just Not Evenly Distributed. Presented at Boise State University, Boise, Idaho, February 2004.

The Future of Work: Integrating Information Technology, Human Resources, and Facilities Strategies (with Charles Grantham). Credit Union Combined Conference, Scottsdale, Arizona, April, 2003